

# Chemist Warehouse EDI purchasing process

Here's a cheat sheet to help Chemist Warehouse suppliers when exchanging EDI procurement messages.



## 1. Chemist Warehouse sends the supplier a Purchase Order (ORDERS)

Chemist Warehouse (CW Management or e-Pharmacy Group Pty Ltd) will place an Order to the supplier. This will detail the products, how many, at what price, and where it should be delivered.

This order will be delivered electronically to your nominated EDI VAN or to Colladium, if you're using the free web portal.

🔗 [Chemist Warehouse purchase order MIG](#)



## 2. The supplier sends back a Purchase Order Response (ORDRSP)

This must be sent back within 48 hours of receiving the Purchase Order.

The supplier can either: accept it in full (action code 29 in the message header), reject it in full (action code 27 in the message header), or accept it with changes (action code 4 in the message header).

Suppliers can amend the delivery date, quantity and price on responses with changes. And selected suppliers are allowed to supply items on back order.

If the Response has changes, the supplier must wait for a purchase order change from Chemist Warehouse before progressing to ship the goods.

🔗 [Chemist Warehouse purchase order response MIG](#)





### 3. Chemist Warehouse sends a purchase order change (ORDERS)

Chemist Warehouse will send a Purchase Order Change in two scenarios:

1. To confirm a Purchase Order Response (with changes) from the supplier.
2. If the original Order needs to be amended.

The supplier should not send a Purchase Order Response if one has already been sent. Chemist Warehouse only accept one Purchase Order Response.



### 4. Supplier sends an advanced shipping notice (DESADV)

Suppliers must send an Advanced Shipping Notice (ASN) to Chemist Warehouse after:

1. A Purchase Order Response (accept) is sent to Chemist Warehouse, or
2. A purchase Order Response (change) is sent and corresponding Purchase Order Change is received from Chemist Warehouse.

An Advanced Shipping Notice must be sent before the physical goods are despatched.

The ASN lets Chemist Warehouse know what is being delivered, when and how it's packed.

Suppliers must attach SSCC labels in accordance with Chemist Warehouse requirements – one label per SKU per Pallet.

↗ [\*Chemist Warehouse ASN MIG\*](#)

↗ [\*Chemist Warehouse SSCC label specifications\*](#)



### 5. Supplier sends an invoice (INVOIC)

Suppliers must send an invoice after the advanced shipping notice. This lets Chemist Warehouse know what to pay the supplier.

Suppliers may only send one invoice per advanced shipping notice.

Suppliers must also include a printed invoice with the goods delivered.

Please ensure the ABN for Chemist Warehouse matched that of the entity purchasing (either CW Management or E-Pharmacy Group Pty Ltd).

↗ [\*Chemist Warehouse invoice MIG\*](#)